



COURTS OPERATIONS & MANAGEMENT CONSULTING

50

States Worked

50

Years of Hands-on Operational Experience

200+

Clients Served

In today's ever-changing environment, justice agencies are faced with overwhelming responsibility. Deciding where to allocate time and resources can seem impossible, especially with budgetary limitations, economic and public policy gridlock, and a host of other external pressures.

At CGL, we understand how court systems operate. Our team of judicial leaders includes retired judges and former court operators who have been in your shoes and know the realities you face because they have faced them, too. This first-hand experience forms the foundation of our justice consulting expertise and helps you address operational challenges through effective management studies, organizational assessments, and performance reviews.

Our analysis of your operations positions you to solve complex challenges head-on, effectively allocate resources, and operate according to legal standards and professional best practices. Our holistic approach helps you achieve your operational and system management goals. Our comprehensive array of services helps you achieve unique benefits:

- **Optimized court performance**
- **Unbiased assessment of operations and management practices**
- **Improved operational efficiencies**
- **Reduced liability and risk**
- **Cost savings and maximized ROI on resources**
- **Best value for taxpayer dollars**
- **Road map for justice systems compliance and success**
- **Uncovering and solving systemic issues**

Backed by a high repeat client rate, we hear time and time again our recommendations are working, while our holistic offerings open the door to a 360 approach to justice services solutions.

Courts Operations and Management Consulting Services include:

- Assessment and evaluation of administrative services and functions
- Staffing analysis and human resource studies
- Overall court operational assessments
- Evaluation and modification of jury summons and qualification procedures
- Assessment of case management processes and procedures, including operational rules
- Assessments of records department procedures
- Facilities assessments and evaluations
- Security assessments
- IT assessments and needs
- Organizational and operational assessments
- Management and performance reviews
- Facility risk and needs assessments
- Cost-benefit analysis
- Strategic planning
- Litigation mediation
- Justice system master planning
- Public engagement & facilitation
- Public policy research
- Development of continuity of operations plans (COOP) and disaster recovery plans